Limited Warranty. Blu Dot offers a five-year warranty to the original purchaser with proof of purchase. During the applicable five-year warranty period, Blu Dot, as its sole obligation, will repair or replace (at Blu Dot’s option) any product, part or component covered by this warranty which Blu Dot determines has failed under normal use as a result of a defect in material or workmanship; Blu Dot will repair or replace the aforementioned product, part, or component with a comparable product, part or component. Blu Dot must receive a written claim notice at service@bludot.com within the warranty period and within thirty (30) days after discovery of the basis for the warranty claim. If you’re a Trade + Contract customer, please send your inquiries to trade@bludot.com. Images of the product issue may be required by Blu Dot to instigate a warranty claim. This warranty extends only to the original purchasers who acquire new product from Blu Dot, or its authorized resellers. Any misuse, abuse, or modification to the original product voids the warranty. The warranty period starts from the date of purchase.

Exclusions from Limited Warranty. Blu Dot does not warrant:

- Natural variations of wood grain or figure or the presence of character marks
- Changes in surface finishes due to aging or exposure to light
- Marks, scars, or wrinkles occurring naturally in leather
- Failure resulting from normal wear and tear
- The matching of colors, grains or textures of natural materials
- The colorfastness or the matching of colors of textiles, including an exact match to cuttings or to swatch
- Designs that have been upholstered in COM (Customers’ Own Material).
- Damage, marking, or staining of veneer or painted surfaces due to contact with rubber or similar compounds; improper use of cleaning products, damage from sharp objects or imprinting from writing instruments, or prolonged exposure to moisture, salt air or direct sunlight
- Discoloration of textiles and surface materials due to exposure to elements, soiling, stains, or dye transfer from clothing, including denim
- Damage caused by storage or relocation of product after the initial delivery to the consignee

Blu Dot will not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

Disclaimers. TO THE EXTENT PERMITTED BY LAW, ALL EXPRESS AND IMPLIED WARRANTIES OTHER THAN THE EXPRESS LIMITED WARRANTY SET FORTH ABOVE ARE EXPRESSLY DISCLAIMED AND ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, DESIGN AND NON-INFRINGEMENT, WHETHER ARISING BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE ARE EXPRESSLY DISCLAIMED. In the event an implied warranty exists as determined by a court, the duration of the implied warranty shall expire upon the expiration of the five-year warranty period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
The Blu Dot five-year warranty is applicable to all designs purchased after 9/1/2021. Please contact customer service for warranty inquiries on purchases made prior to 9/1/2021.

This Limited Warranty shall be governed by and construed in accordance with the internal laws of the state of Minnesota, without regard to conflict of laws principles.

**Limitation of Damages and Liability.**

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